Network Operations - Consumer Mobility, Tamilnadu Telecom Circle, 3rd Floor, Saibaba Colony Telephone Exchange, Coimbatore - 641 011 Phone: 0422 - 244 9600 Fax: 0422- 245 2700 Email: tn.cm.nwo.gm@bsnl.co.in



No.DGM(N/W-Oprs-CM)/CBE/Genl Corres/2011-12/99

dt at CBT-11the 10.01.2012

To, The AGM (CSC/Sales), All SSAs, TN Circle.

Sub: Procedure for allowing address regularization in respect of Vanity number - reg

With reference to the above subject, in order to facilitate CSR to make use of the regularization module available in SS to correct the address of the working GSM number, of-late it is found this module has been misused to such an extent that the address modification is being done even for the vanity number resulting in vigilance cases.

In order to avoid such a misuse of the regularization module and to avoid bitter complaint from the already allotted vanity subscriber it has been decided to block the regularization module for vanity number.

However, in order to facilitate such a request the following procedure is to be adopted for allowing vanity number regularization.

- The CAF available with CSR for which regularization to be carried out shall be sent to the office of D.E(NSS), along with the copy of the receipt given for vanity number charges and date of provision in network.
- 2) A declaration duly signed by the subscriber stating readiness to forfeit this number in case of any claim for this number which is already standing in the name of the person(as per the records), who claims for this number at a later stage.
- A letter addressed to D.E (NSS), Coimbatore, from the SDE, CSR in-charge seeking for allowing such a regularization in SS after duly countersigned by D.E/AGM concerned.
- 4) The responsibility lies with the SSA only for carrying out such regularization.

The above points may be strictly followed for allowing such a regularization with respect to vanity number in SS.

Dy, General Manager (Ops), CMTS, BSNL, TN Circle,

Coimbatore - 11

Copy to:-

- 1) Sr.G.M. (NW O-CM), Trichy/Coimbatore, for kind information please.
- 2) G.M (S&M -CM), T.N Circle for kind information please.
- 3) AGM (S&M), T.N Circle for kind information please.
- 4) DE (NSS), Cbt, for kind information and n/a please.

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